

# Webex Contact Center India Tariff plan

Product SKU	Description	MSP (in INR)
A-FLEX-AI-AGT	Webex AI Agent	4,081.63
A-FLEX-AI-AGT-O	Webex AI Agent Overage	4,693.88
A-FLEX-WCC-P-C	Webex Contact Center Premium Concurrent Agent	6,765.31
A-FLEX-WCC-P-C-O	Webex Contact Center Premium Concurrent Agent Overage	6,765.31
A-FLEX-WCC-P-N	Webex Contact Center Premium Named Agent	5,173.47
A-FLEX-WCC-P-N-O	Webex Contact Center Premium Named Agent Overage	5,173.47
A-FLEX-WCC-S-C	Webex Contact Center Standard Concurrent Agent	4,341.84
A-FLEX-WCC-S-C-O	Webex Contact Center Standard Concurrent Agent Overage	4,341.84
A-FLEX-WCC-S-N	Webex Contact Center Standard Named Agent	3,382.65
A-FLEX-WCC-S-N-O	Webex Contact Center Standard Named Agent Overage	3,382.65
A-FLEX-C-IVR	Webex Contact Center Additional IVR Ports	2,142.86
A-FLEX-C-IVR-O	Webex Contact Center Addl IVR Ports Overage	2,142.86
A-FLEX-G-VBOT	Flex CC Voice Bot CCAI Powered by Google Cloud	6.12