

Webex Contact Center India Tariff plan

Product SKU	Description	MSP (in INR)
A-FLEX-AI-AGT	Webex AI Agent	4,081.63
A-FLEX-AI-AGT-O	Webex AI Agent Overage	4,693.88
A-FLEX-WCC-P-C	Webex Contact Center Premium Concurrent Agent	6,765.31
A-FLEX-WCC-P-C-O	Webex Contact Center Premium Concurrent Agent Overage	6,765.31
A-FLEX-WCC-P-N	Webex Contact Center Premium Named Agent	5,173.47
A-FLEX-WCC-P-N-O	Webex Contact Center Premium Named Agent Overage	5,173.47
A-FLEX-WCC-S-C	Webex Contact Center Standard Concurrent Agent	4,341.84
A-FLEX-WCC-S-C-O	Webex Contact Center Standard Concurrent Agent Overage	4,341.84
A-FLEX-WCC-S-N	Webex Contact Center Standard Named Agent	3,382.65
A-FLEX-WCC-S-N-O	Webex Contact Center Standard Named Agent Overage	3,382.65
A-FLEX-WCCE-P-C	Webex Contact Center Enterprise Premium Concurrent Agent	8,153.06
A-FLEX-WCCE-P-C-O	Webex Contact Center Enterprise Prem Concurrent Agt Overage	8,153.06
A-FLEX-WCCE-S-C	Webex Contact Center Enterprise Standard Concurrent Agent	5,377.55
A-FLEX-WCCE-S-C-O	Webex Contact Center Enterprise Std Concurrent Agt Overage	5,377.55
A-FLEX-WCCE-P-AC	Webex Contact Center Enterprise Premium - Annual Commit	8,153.06
A-FLEX-WCCE-P-CO	Webex Contact Center Enterprise Premium - Overage	9,376.02
A-FLEX-WCCE-S-AC	Webex Contact Center Enterprise Standard - Annual Commit	5,377.55
A-FLEX-WCCE-S-CO	Webex Contact Center Enterprise Standard - Overage	6,184.18
A-FLEX-CCX-P-C	On-Premises UCCX Premium Concurrent Agent	1,867.35
A-FLEX-CCX-S-C	On-Premises UCCX Standard Concurrent Agent	1,346.94
A-FLEX-CCE-P-C	On-Premises UCCE Premium Concurrent Agent	1,867.35
A-FLEX-CCE-S-C	On-Premises UCCE Standard Concurrent Agent	1,346.94
A-FLEX-PCCE-P-C	On-Premises PCCE Premium Concurrent Agent	1,867.35
A-FLEX-PCCE-S-C	On-Premises PCCE Standard Concurrent Agent	1,346.94
A-FLEX-P-IVR	On-Premises CVP IVR Port	704.08
A-FLEX-C-IVR	Webex Contact Center Additional IVR Ports	2,142.86
A-FLEX-C-IVR-O	Webex Contact Center Addl IVR Ports Overage	2,142.86
A-FLEX-WXCCE-CVP	Webex Contact Center Enterprise Additional IVR Ports	2,448.98
A-FLEX-WXCCE-CVP-O	Webex Contact Center Enterprise Addl IVR Ports Overage	2,448.98
A-FLEX-G-VBOT	Flex CC Voice Bot CCAI Powered by Google Cloud	6.12
A-NPS-WCCE-OPT	WxCCE Non Production System Option	153,061.22