

What's new for the latest channel of Webex Meetings – 44.4

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What's new in this release

In-meeting experience

Manual closed captioning with CART

Communication access real-time translation (CART) is when trained human captioners manually transcribe speech to text. Currently, although Webex already allows third-party manual closed captioning, it is generally done via the multimedia panel, not the closed captions (CC) box. Now, this new solution will provide a way for the host to allow third-party manual captions to show up in the CC box (and captions panel) via an API token (caption link). This way, it is much more convenient, and just like with automated captioning, users can change the CC font size and background color, and resize and move it.

This feature will be released with limited availability. Customers who would like to enable it can contact Cisco support to submit a provisioning ticket request.

Sign language interpretation

Meetings will now support a very basic version of the sign language interpretation feature that has already been released in the Webex Suite meeting platform. With this feature, the host can assign or remove user(s) as sign language interpreter(s) during the meeting, which will essentially sync the stage for everyone, so that they will see a default layout of interpreter(s) on stage, along with the active speaker and any shared content. This is just the default layout, and users can still edit their own view by removing or adding users on stage.

Limitations and restrictions

Manual closed captioning with CART -- Scope and limitations:

- We support this feature in:
 - Meetings, webinars, and Personal Room meetings
 - Desktop (PC and Mac), mobile (iOS and Android), web, and VDI

Note: The control for the host to enable manual captions is only supported on desktop, but all platforms (desktop, mobile, web, and VDI) support showing the manual captions themselves in the CC box and captions panel.

- We do NOT support this feature in:

- admin or user preference settings (note that the existing collaboration restrictions settings in Control Hub for closed captions will apply to both automated and manual captions; there are no granular settings just for manual captions)
- recordings or post-meeting pages
- Webex devices, Webex App, Webex Suite meeting platform, and webinars in webcast mode (these platforms will always show automated captions regardless of whether manual captions is enabled)
- end-to-end-encrypted meetings (note that automated captions are not supported in these meetings either)
- breakout sessions (note that automated captions are not yet supported in breakouts either)
- old clients (if manual transcript is enabled, then users on old clients cannot see any captions, neither automated nor manual)
- real-time translation

Sign language interpretation – Limitations:

- For this feature to work, the Control Hub setting for **Enable editing names in meetings** (found under the Meetings tab) must be enabled.
Note: The initial communication did not include this note. However, it has now been updated.
- If the host already has 8 videos on the stage, the “make sign language interpreter” option will be grayed out. The host would need to remove one user from the stage in order to add a new sign language interpreter.
- If the host, cohost, or sign language interpreter himself/herself edits the display name of the sign language interpreter, such as removing the word "interpreter" from the name, then this interpreter would be considered a normal user. However, this user would remain on stage until the host removes him/her.
- Hosts can only identify and remove interpreters who were added using the same language. For example, suppose the original host's preferred language in Webex was set to English, and this host added a sign language interpreter. Now if another user (whose preferred language in Webex was set to Chinese) is assigned as the new host, then this new host cannot remove the interpreter that the original host added.

Open bugs

See this table for open and resolved customer-found bugs for the latest versions of the Cisco Webex Meetings Suite. Resolved bug lists are in order starting with the most recent update.

Bug number	Severity	Affected product area	Description

Resolved bugs

Bug number	Severity	Affected product area	Description
CSCwj21432	3	Webex Webinars (Windows)	Updated the wording of the attendee view tip in the panel list from "streaming" to "webcast".

Bug number	Severity	Affected product area	Description

Bug Search Tool

We report open and resolved customer-found bugs of severity 1 to 3. You can find details about listed bugs and search for other bugs by using the Cisco Bug Search Tool. For more info on using the Bug Search, see [Bug Search Tool Help](#).

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